

## CIVIL SERVICE POSITION DESCRIPTION

<b>Incumbent</b>		<b>FLSA</b>	<b>Exempt</b>
<b>Present Classification</b>	Clinic Nurse	<b>CSN</b>	
<b>Department/Division</b>	Cancer Institute Clinic	<b>Date</b>	

### FUNCTION

The incumbent in this position provides clinical duties assigned by Simmons Cancer Institute at SIU (SCI). Primary responsibility of the position is to ensure that safe, quality, efficient health care delivery is provided to patients. The incumbent will serve as a patient service coordinator and provide direct nursing services for physicians. This position performs daily application of the School's mission and vision in providing the highest level of quality care to our patients, families, and in working with our employees, physicians, and the communities we serve.

### ORGANIZATIONAL RELATIONSHIPS

The incumbent in this position reports to the Nurse Administrator, who reports to the Department Administrator at SCI. This position will be controlled by University procedures, by general directives, and by policies of SCI and SIU School of Medicine.

### DUTIES AND RESPONSIBILITIES

The following information is intended to be representative of the work performed by incumbent in this position and is not all-inclusive. The omission of a specific duty or responsibility will not preclude it from the position if the work is similar, related, or a logical extension of position responsibilities.

#### **Direct Patient Care 40%**

Acts under the physician's direction in providing nursing care & provides nursing care in accordance with the Nursing Practice Act of Illinois.

Follows standards of nursing practice in accordance with SIU's policies and procedures & Oncology Nursing Society (ONS) evidence-based care & medication manufacturer's direction as indicated.

Follows research protocols when conducting patient research, including obtain informed consent, providing patient care as directed by research methodology, & documenting patient care according to protocol or clinic standards.

Maintains patient confidentiality in all patient interactions & medical records.

Performs nursing assessments on patients in the clinic & on the phone: general, treatment-specific, or problem-specific depending on the need & appropriateness. Assessments include

anatomy & physiology, compliance, response to therapy, symptom management, monitoring for complications (i.e. myelosuppression, mucositis, infection, etc.), laboratory & radiographic results, nutrition, pain, psychosocial, home care, patient resources, hospice & bereavement as appropriate to oncology office-based nursing.

Performs patient teaching in regards to disease management, medications, & assists in teaching chemotherapy, radiation therapy, biotherapy, prevention & early detection of complications, symptom management & proper follow-up. Documents teaching, phone calls & nursing assessments, interventions & evaluations in the electronic health record.

Provides follow-up coordination of patient care by telephone with the patient, family, & other health care providers including insurance companies, case managers, home care agencies, pharmacies, extended care facilities, hospice units & hospitals when directed or needed.

Under direction of MD, orders, medication, testing & procedures & documents such in the electronic health record. Triage phone calls for MD.

Works with other health care team members in the multi-disciplinary clinic including other MD's as requested. Participates with MDs & staff in primary care of outpatients.

**Patient Care Coordination**

**60%**

Responsible for coordination of patient care, including follow up after hospital admission.

Maintains rapport with other school departments and ancillary services, familiarizes residents & medical students with the clinic operation & physician preferences when requested/needed, and actively participates in provider and staff team projects (including huddles) in order to enhance patient care coordination and patient satisfaction.

Obtains referrals, pre-certifications etc. with third party payers when required/needed.

Identify benefits & coordinate resources based upon patient needs, insurance coverage & community programs.

Facilitate multi-disciplinary conferences when indicated by complexity of patient clinical condition/medical management or other barriers to care plan.

Schedules patient appointments for return visits to the MD office after admission to hospital and outpatient infusions.

Initiates & participates in the development of patient & family education information relevant to oncology patient care.

Provide necessary education & information available options, informed consent decision-making

process, & realistic goal-setting in order empower the patient/caregiver to actively participate in the plan of care.

Documenting teaching, phone calls, & nursing assessments, interventions & evaluations in the electronic health record (EHR).

Performs other duties as assigned.

### **SKILLS AND ABILITIES NEEDED FOR THIS POSITION**

Sensitive to the needs of underrepresented minority populations.

Demonstrates, by actions, commitment to the mission and the behavioral standards of SIU School of Medicine. Provides excellent service to both internal and external customers through collaboration and partnership; compassion and respect; integrity and accountability; diversity and inclusion; as well as continuous learning and improvement.

Good communication skills, both written and verbal.

Two years of work experience as a Registered Professional Nurse.

Maintains current Registered Professional Nurse with the State of Illinois.

Completion/maintaining competency process to certify competency as an Oncology Certified Nurse (OCN) within 6 months of employment.

CPR certified.

Leadership skills including group facilitation and conflict management.

Knowledge of community resources and how to access them effectively and efficiently and experience in program development.

Ability to maintain professional continuing education and competency.

### **RESPONSIBILITY**

Supervisory control - as stated in organizational relationships. Supervisory controls occur both written and orally from supervisor to ensure the proper and efficient operation of the clinic determines all priorities and deadlines.

Guidelines: The incumbent will have access to a manual of clinical procedures and a policy manual. Orientation will be given by clinic staff.

**DIFFICULTY**

Ability to adapt to various practice styles of physicians within the clinic and assist multiple patients, physicians and staff at a time, when necessary.

Capability to adjust schedule to accommodate emergencies or sudden changes and possess skills to interrupt one task, temporarily, to perform another.

Work longer than the assigned time or adjust hours to accommodate the Clinic's needs and the patient schedule. Will be required to work occasional holidays, extended hours, alternate shifts, & weekends.

Travels to satellite locations as assigned/needed.

**PHYSICAL AND ENVIRONMENTAL REQUIREMENTS**

Participates in meetings, trainings and other environmental, health and safety activities as required by SIU School of Medicine and Simmons Cancer Institute.

See attached form outlining the physical and environmental requirements of the position.

\_\_\_\_\_  
Incumbent

\_\_\_\_\_  
Date

\_\_\_\_\_  
Direct Supervisor

\_\_\_\_\_  
Date

\_\_\_\_\_  
Department Head/Chair

\_\_\_\_\_  
Date

# PHYSICAL AND ENVIRONMENTAL REQUIREMENTS

## SIU SCHOOL OF MEDICINE

Incumbent: \_\_\_\_\_ Classification: Clinic Nurse  
 Position No. (if applicable): \_\_\_\_\_ Department: Cancer Institute Clinic-888

**WORK ENVIRONMENT: (Check all applicable environments)**

<input checked="" type="checkbox"/> Office	<input checked="" type="checkbox"/> Hospital
<input checked="" type="checkbox"/> Clinic	<input type="checkbox"/> Warehouse
<input type="checkbox"/> Research Laboratory	<input type="checkbox"/> Outdoors
<input type="checkbox"/> Other (Be Specific): _____	

PHYSICAL DEMANDS:	Seldom <small>(Performed rarely less than 2% of the time)</small>	Occasionally <small>(Performed less than 25% of the time)</small>	Frequently <small>(Performed 26% to 50% of the time)</small>	Constantly <small>(Performed 51% or most of the time)</small>	N/A
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*(Click on the Physical Demands Definitions button at the bottom of the form for a list of physical demands definitions.)*

Reading	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Writing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Speaking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Close visual acuity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Travel	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hearing - Conversation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Hearing - Other Sounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Stooping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Squatting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Gross hand manipulation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Fine hand manipulation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Working in dust, fumes, gases, or irritants	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working at heights	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Working in extreme cold, heat and/or humidity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Working in close quarters	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Climbing	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Operating motor vehicles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Sitting	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Standing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Walking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Working above shoulder level	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Twisting	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Kneeling	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pushing or pulling		40 - 60 lbs.			<input type="radio"/>
Carrying		40 - 60 lbs.			<input type="radio"/>
Lifting		40 - 60 lbs.			<input type="radio"/>
Other (Please list): _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

I affirm the environmental and physical demands listed on this form are an accurate reflection of the requirements of this position to the best of my knowledge and belief.

I have read, understand and am capable of meeting the physical and environmental demands of this position.

Supervisor Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Supervisor Name: Mary Haley-Emery Employee Signature: \_\_\_\_\_ Date: \_\_\_\_\_